

## Ultimate Solution for Unemployment Claims Administration

*Streamline unemployment claims management, save money, and maintain compliance with an intuitive online platform, CaseBuilder.*

To help save money and reduce financial risk, UST nonprofits have access to Casebuilder, an intuitive online claims management platform. The CaseBuilder platform is an intelligent web-based solution for streamlining unemployment claims and gives you much-needed visibility, simplicity, and control.

From notification to final decision, CaseBuilder is designed to deliver a centralized and secure workflow for efficiently managing claims and case-related activity.

### ► Simplify Your Workflow with CaseBuilder

Designed to simplify workflow and provide visibility into state unemployment costs, CaseBuilder®, powered by Equifax Workforce Solutions, eliminates the hassle of searching through documents or accidentally losing critical pieces of case-related communication.

- Monitor and respond to claims activity online.
- Outstanding claims, decisions, & hearing details all visible within a single dashboard.
- Digital document management eliminates bottlenecks in case progression.
- Automatic error detection catches and addresses common state errors.
- Protest filing for overpayments or errors.
- Compliance with UI integrity legislations.

### ► Efficient, standardized workflow

By standardizing your claims process, you can reduce the administrative burden on your team with built-in efficiencies, ensuring you stay on top of and in control of every claim.

- At-a-glance management dashboard, reporting features.
- Enhanced search enables complete view and access to state documents.
- Direct scheduling of unemployment hearing within the platform.
- Tools to help you assign the right people to the right response requests.
- Built in deadline management.

## Experience the CaseBuilder Advantage!

Ready to take your unemployment claims management to the next level? Join 2,200 other UST nonprofits that benefit from CaseBuilder's intuitive online platform. Streamline your workflow, save money, and maintain compliance with ease.

***Request a complimentary CaseBuilder demo and unemployment analysis below!***

The screenshot shows the CaseBuilder dashboard with the following components:

- Claims:** 18 TOTAL, 6 URGENT. Description: "The Claims section will display any unemployment claim, questionnaire or state inquiry that requires information from you." Button: "View Claims".
- Decisions:** 7 TOTAL, 2 URGENT. Description: "The Decisions section will display any unfavorable decision that was received on a protestable separation issue." Button: "View Decisions".
- Hearing Notices:** 12 TOTAL, 2 URGENT. Description: "The Hearing Notices section will display all hearings that have been scheduled as the result of a claimant or employer appeal." Button: "View Hearing Notices".
- Search for Cases:** Includes dropdowns for "Select" and "Equal To", a search input field, and "Search" and "Advanced Search" buttons.
- Favorable Decisions:** "Way to go! You've had 15 Favorable Decision(s) in the past 30 days." Large number "15" in a circle. Button: "View All".
- Quick Actions:** Four buttons: "New Separation", "Upload State Form", "View Demos and Tutorials", and "Contact Your Equifax Service Team".
- Reports:** Four report cards: "Compliance Analysis", "Period Change", "Unemployment Summary", and "Claim Status". Each has a brief description and a "View All" button at the bottom.

Get a **FREE** demo and find out if CaseBuilder is right for your organization by calling (888)-249-4788 or email us at [info@chooseust.org](mailto:info@chooseust.org).



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